

Perpetual Service Agreement

Warranty: International Business Solutions, Inc. (I.B.S.) warrants for one year all parts and labor on the Derma Peel™, Derma Care™, PSS™, PSS Turbo™, and PSR™, Skin Science™, and Natural Radiance™. All factory service under this warranty is performed at International Business Solutions, Inc. facility in Collierville, Tennessee. It is the responsibility of Customer to pay all applicable shipping charges to International Business Solutions, Inc., and then back to Customer upon completion of the warranty work. A return authorization number must be secured before returning any products to International Business Solutions, Inc. Said warranty is null and void if Customer attempts to open or modify the device, or uses ablation media not authorized by International Business Solutions, Inc.

Included components:

- Loaner Unit-Need determined after technical support troubleshoots unit and availability of loaner unit.

ALL WARRANTIES OF ANY NATURE, EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED AND DISCLAIMED.

Shipping: Shipping is included only when specified in the service contract. Any shipping covered by International Business Solutions, Inc. DOES NOT INCLUDE INSURANCE. This is the responsibility of the customer. Customer may purchase shipping insurance at their discretion.

Insurance: International Business Solutions, Inc. is liable for any damage to equipment while in our facilities.

Restrictions on Warranty: If Customer elects to use ablation media, or products not specifically designed by I.B.S. for use with the warranted equipment, the warranty is immediately rendered null and void. International Business Solutions, Inc. accepts no liability or responsibility for the improper use or operation of the Derma Peel™, Derma Care™, PSS™, PSS Turbo™, PSR™, Skin Science™, and Natural Radiance™ or any damage caused by acts of nature, incompatible power supply, negligence, damage in transit, improper operation of the equipment or any damage caused by an attempt to alter the equipment or make repairs not authorized by International Business Solutions, Inc. **Customer's Remedies:** In the event of a breach by International Business Solutions, Inc of any of the terms, provisions, or warranties under this warranty, International Business Solutions, Inc.'s sole and exclusive liability and Customer's sole and exclusive remedy shall be limited at International Business Solutions, Inc.'s option to repair or replacement of any goods which are the subject of any such breach or default. This warranty is non-transferable.

Limitation of Liability: International Business Solutions, Inc. will not be liable for incidental, consequential, indirect or special damages of any kind, including, but not limited to damages for loss of revenue, loss of data, loss of business or business opportunity, or other financial loss arising out of or in connection with the sale, installation, performance, failure, use or interrupted use of its products, or the unauthorized use of the products. Patient injuries that may result from improper use of the Derma Peel™, Derma Care™, PSS™, PSS Turbo™, PSR™, Skin Science™, and Natural Radiance™ are the sole responsibility of the operator.

Governing Law: This Agreement shall be governed by and construed under the laws of the State of Tennessee. Customer consents to the jurisdiction of the federal and state courts in Tennessee and agrees that venue for any action brought against International Business Solutions, Inc. shall lie exclusively in Shelby County, Tennessee.

Payment: It is the policy of International Business Solutions, Inc. that all warrantees are paid for by credit card or check prior to the activation. Cost is **\$1,500.00 USD** or Exclusive Annual Supply Usage

Sales Tax: International Business Solutions COLLECTS TAX IN TN. FOR ALL OTHER STATES, THE BUYER IS RESPONSIBLE FOR REMITTING ANY ADDITIONAL TAX DIRECTLY TO THE TAXING AUTHORITIES.

Service Contracts: Annual service contracts are available for purchase after the initial 12-month warranty period has expired. Instruments that are not covered by warranty or service contracts will be repaired at Customer's cost for parts and labor and all shipping expenses. Loaners are not available to accounts without an active service contract.

Service Contract Benefits: *Annual no charge inspection and refurbishment-shipping only (excluding pump replacement, cosmetic damage, or shipping damage), Monthly supply specials up to 50% discount, Discounted Advanced Training.*

Account Name:		Contact:	
Account Address:			
City:		State:	Zip:
Phone:		Fax:	
Unit Type:		Serial#:	Activation Date:
Shipping bill preference:	Fedex Acct#:	CC#:	Exp.: